



**Any to Any Electronic
Document Exchange**

Dlcentral's Introduction To Vendor Compliance

Dlcentral has already helped take the complexity and confusion out of meeting your customers' EDI needs. However, do you understand the other compliance requirements of your retail relationship? Are you still getting chargebacks and don't know why? This class will educate you on the technical and business aspects of vendor compliance and what they mean to your company, and help you understand the terms and tasks involved to be successful. Come join us in Houston and meet some of the folks who have been supporting your EDI needs. You'll be glad you attended.

This one-day session can be attended in Houston, Texas. A student guidebook, containing all slides from the presentation, is included with the class.

For costs, location, registration information, & class schedule, contact John Nguyen at Dlcentral: www.dlcentral.com.

Class Session Outline

Session 1 – Introduction

- Concept of vendor compliance
- Relationship to supply chain management
- Return On Investment (ROI)
- Benefits across the company
- Technology changes, such as EDI
- Business operations changes
- Value Added Networks overview & explanation

Session 2 – Coordinating Vendor Compliance Information And Activities

- Key vendor compliance documentation, web sites, and standards organizations
- Internal communications, personnel, and activities/responsibilities for continued success
- External communications & people involved outside the company

Session 3 – How Vendor Compliance Impacts A Company

- Business operations and procedures, including impact to Just In Time (JIT) philosophy
- Data setup for easier EDI data integration
- Computer system functionality and gaps
- Shipping document (Packing List, Manifest, Bill Of Lading) explanation

Session 4 – Data Integration

- Difficulties in integrating inbound and outbound EDI data
- 3-step methodology for inbound and outbound data integration and validations
- Data integration examples using actual vendor compliance requirements
(While the title implies a technical topic, this subject is presented for the non-technical audience.)

Session 5 – Chargebacks

- Common chargebacks and suggested solutions
- Difficulties in reconciling chargebacks
- Possible compliance exemptions
- Legalities of the chargeback concept
- Guidelines and metrics for an internal vendor compliance program for a company's suppliers



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